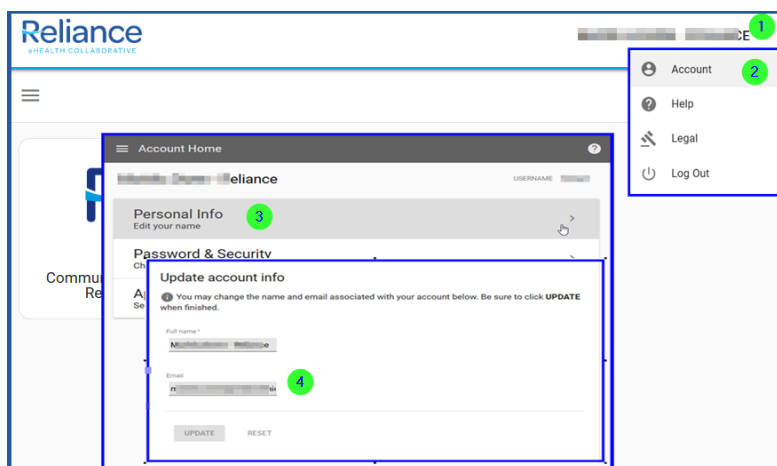


PASSWORD RECOVERY SET UP

Steps

While signed in at reliancehie.net follow these steps to set up your **password recovery email**:

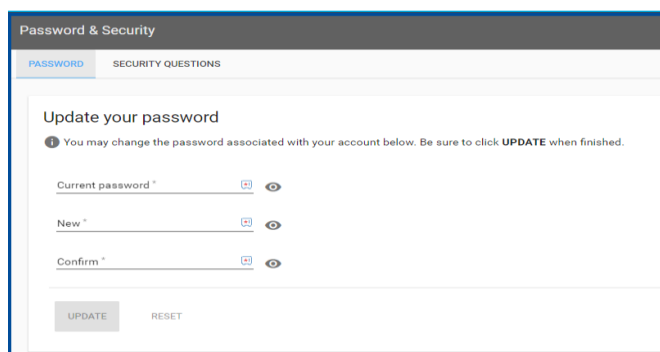
- 1 Click your NAME in the top-right corner.
- 2 Click **ACCOUNT** from the dropdown menu.
- 3 Click **PERSONAL INFO**.
- 4 In the EMAIL field, enter YOUR recovery email address.



CHANGING YOUR PASSWORD

If you need to change your password, follow these steps:

1. In the **Account** section, click **PASSWORD**.
2. Enter your current password in the **Current** field.
3. Enter your new password in the **New** field.
4. Re-enter your new password in the **Confirm** field.
5. Click **UPDATE**. A confirmation message will appear.
6. To discard changes, click **RESET** (this restores the original values).





FORGOT YOUR PASSWORD?

If you forgot your password, you can reset it using the following steps:

1. Click the **Forgot Password** link on the login page.
2. Enter your **Username** and click **SUBMIT**.
3. A message will confirm that a password reset email has been sent.
4. Check your email for further instructions to reset your password.

Sign In

Username *
someone

Password *

SIGN IN

Forgot [password?](#) **1**

Welcome to the Community Health Record.

Message updated September 18th 2024

We at Reliance are committed to providing you with the best possible service and experience.

Thank you for your continued support and trust in Reliance.

For any data or login problems, please reach out to our Help Desk at 855-290-5443 Option 1, or by email at [Help Desk](#)

Password Reset

Enter your username. **2**

Username *
someone@email.org

SUBMIT **CANCEL**

Request to reset password sent. You can expect to receive an email shortly if this account exists, is enabled, and has an email address associated with it.

CLOSE **3**

HELPFUL LINKS

Reliance Website: <https://www.reliancehie.org/>

Support Desk: <https://forms.monday.com/forms/ef91481f44c2b9dca3ea82e0167cacdd?r=use1>

Contributor's/Participants List: <https://www.reliancehie.org/participants/>