

Your Right to Protect your Drug and Alcohol Treatment Information

Learn How Reliance eHealth Collaborative Can Help



Reliance
eHEALTH COLLABORATIVE

RelianceHIE.org  1 (855) 290-5443
Reliability, Integrity & Trust

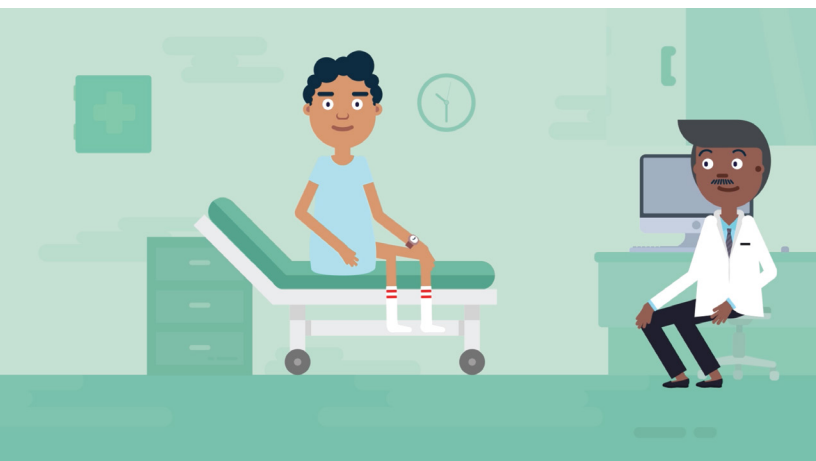


Your Rights as a Patient

- You have the right to keep your Drug or Alcohol Use Treatment Program records private.
- By allowing your Treatment Program to share your treatment information with your other providers, you help them take better care of you.
- If you want your other providers to see your treatment records, you must complete a consent form. This is called a **Release of Information**.
- You can allow your Treatment Program to share this information; or you can allow your other providers to access your treatment information.
- You can choose which provider(s) you want to share your information with.
- You can choose to share all or just part of your treatment information. If you choose to share just part of your treatment information, the information will be shared by making paper copies or faxing your information.
- You can choose how long your information can be shared. When that time ends, your providers will no longer be able to see your treatment information. Your consent will end in one year unless you change the date.
- You can change your mind about allowing your Treatment Program or provider to share your information. Just let your Treatment Program or provider know you want them to stop sharing your records.
- When you allow them to share your records, the other providers who get this information are not allowed to share your information with any other providers unless you allow them to share.

Sharing Your Information Electronically

- Your Treatment Program uses an electronic Health Information Exchange called Reliance eHealth Collaborative (Reliance for short).
- Reliance keeps your treatment information safe and private.
- If you allow other providers to see your treatment information, Reliance helps manage your request.
- Only providers who have your consent can see your treatment information to help them care for you.
- Reliance helps make sure your information isn't shared with anyone you don't want. Only providers that have a relationship with you will see your information after they agree to keep it safe and private.
- If you want only part of your treatment information to be shared, your provider will not use Reliance to share your information.
- Reliance can track which providers have seen your treatment information.
- You can ask Reliance for a report that tells you which of your providers have seen your Treatment Program information through Reliance.



“ The more your doctors, counselors, and health care providers know about you, the better they can take care of you.”

Your Consent... it's as easy as 1, 2, 3

- 1 Fill out a Release of Information form to give your consent. You can do this at your Treatment Program. Sometimes you can do this at your other provider's office too.
- 2 Choose a date when you want the consent to end. If you don't choose a date, it will end in one year.

Your consent can be changed or canceled at any time at the provider's office where you signed the Release of Information form.

- 3 Any provider you give consent to must agree that they will not share your information with anyone else unless you sign another consent.



Reliance was created by doctors, hospitals, community mental health and public health agencies interested in improving patient care by connecting health care providers for more timely, efficient, and patient-centered health care services.

WHAT RELIANCE MEANS TO YOU



IMPROVE
Quality of Care



PREVENT
Medical Errors



REDUCE
Health Care Costs



DECREASE
Paperwork

More Details at
RelianceHIE.org/frequently-asked-questions-for-patients