

Understanding EHR Connectivity with Reliance

Why connect my EHR with Reliance?

Connecting your EHR to Reliance can improve your productivity and that of your staff, help you meet Meaningful Use Stage 2 and 3 requirements, and help you better care for your patients without ever having to leave your clinical record. With a Reliance interface, you can:

- View in your EHR the results and reports for lab tests and diagnostics performed on your patient—those you ordered and those ordered by other providers.
- Send a care summary to the Reliance community, where other providers caring for your patient can view information without having to call your office for the information or repeat tests on your patient.
- Place lab orders from your EHR through Reliance and receive the solicited result, matched with the order, directly in your EHR to close the loop.
- Query the Reliance community health record right from the patient's chart in your EHR to understand who else is caring for your patient and what information they have made available for you to better care for your patient.
- Coordinate care by receiving notifications and care summaries when your patients are discharged from the hospital, helping you to meet transitions of care requirements.
- Communicate via secure messaging with other providers in the Reliance network as well as those in other "Trusted" Direct messaging networks.

What do I get when I connect my EHR with Reliance?

Reliance can work with your EHR vendor on a bundled interface that includes clinical results, care summary exchange and single sign-on from an EHR.

Results Delivery - A direct interface with your EHR allows Reliance to deliver results and reports directly into your electronic record. With the Reliance interface you have the option to receive data from any of the contributing organizations. In most cases, your EHR vendor can also match the data coming from Reliance with the patient in your EHR.

Care Summary Exchange - Your EHR will generate and send a care summary to Reliance so that other providers can understand the problems and allergies your patients have, the medications you have prescribed, any notes you make available, and more.

Single Sign-On from EHR - For those who's EHRs are capable of launching Reliance applications within their clinical systems, Reliance can be accessed directly from your EHR. That means, you never have to leave your EHR. When you or your staff is reviewing a patient's chart, you can launch the Reliance application to view the patient's history in the community health record. You may also "download" a care summary that includes the information you want to bring into your EHR (e.g., lab results, radiology reports, etc.).

Electronic Orders - Some EHR vendors can support a bi-directional interface with Reliance, meaning that you will be able to order tests from your EHR through Reliance to a Reliance participating hospital or lab.

What is required to connect my EHR with Reliance?

Reliance can interface to any certified EHR product. You and/or your vendor may contact Reliance to further discuss these requirements.

How much does it cost to connect my EHR with Reliance?

Reliance does not charge providers/clinics for the Reliance side of the interface, provided that you agree to implement a bundled Reliance interface (results, care summary exchange and single sign-on). Contact Reliance to make sure you are getting the Reliance bundled interface package at no charge. Reliance may also be able to assist with the fees your EHR vendor may charge for their work on the interface. Contact Reliance for more information.

What do I have to do to connect my EHR with Reliance?

First, you must enroll in Reliance by filling out an enrollment form <http://RelianceHIE.org/for-providers/forms/> and signing a Data Use Agreement and Business Associate Agreement. Next, you will work with the Reliance implementation team to complete a practice planner and questionnaire (with your EHR vendor) that determines what health information you will be receiving from Reliance and how you will be sending summary records to Reliance. Reliance will then work with you and your vendor to implement the interface, test the single sign-on, and validate the integrity of the data going into and coming from your EHR.

Contact Reliance at info@RelianceHIE.org or (855) 290-5443 for more information about connecting with Reliance and working with your EHR vendor.