



Greetings,

In this edition, we are highlighting JHIE expansion and the benefits it brings to patients and providers in Oregon.

We are expanding on several fronts with increasing numbers of participating providers, electronic health record vendor connectivity, data sources, new services and new regions with practices joining JHIE.

As more practices connect with JHIE, providers have greater opportunity to offer efficient patient-centered care. By having one place to view patient data, the [JHIE Community Health Record](#), patients may be less likely to have to repeat health tests and have unnecessary visits, saving them as well as providers time and money.

If you work with a practice that you would like to enroll in JHIE, contact support@jhie.org or call toll-free (855) 290-JHIE (5443).

Yours in good health,

The JHIE Team

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Welcome



Clinics and practices currently participating in JHIE include:

Columbia Gorge Communities

- A Kidz Dental Zone of Hood River*
- A Kidz Dental Zone of The Dalles*
- Advantage Dental*
- Dr. A. Keith Burns*
- Cascade Orthopedics and Sports Medicine Center PC*
- Celilo Surgical, LLC*
- Columbia Gorge Family Medicine*
- Columbia Gorge Neurology Specialists, LLC*
- Deschutes Rim Clinic*
- Hood River County Health Department*
- Indian Creek Family Eye Care*
- Inner Pathways, PC - Susan Witt, LCSW*
- Lori Marques Counseling, LLC*
- Mid-Columbia Center for Living*
- Mid Columbia Children's Council*
- North Central Public Health District*
- One Community Health*
- Pacific Source Community*
- The Next Door, Inc*

Douglas County

- Evergreen Family Medicine**
- Christine M. Seals, MD, PC**

Jackson County

- Active Health Chiropractic*
- ADAPT Physical Therapy*
- Addictions Recovery Center, Inc
- Advanced Pain Care
- AllCare
- APP Family Medicine 3 Murphy*
- Ashland Integrative Care
- Ashland Orthopedic Associates*
- Ashland Surgery Center*
- Ashland's Comprehensive Family Medicine*
- Audiology Associates of Southern Oregon Medford*

Meet JHIE Users

Douglas County Clinicians Now Experiencing Benefits of JHIE

Following the expansion to the Columbia Gorge region earlier this year, JHIE is now bringing its [Community Health Record](#) to Douglas County.

By offering providers the ability to search, view and download their patients' clinical results, labs and patient summaries, known as CCDs, patient care in these communities will become more efficient and effective.

Dr. Christine Seals, a sole practitioner located in Roseburg, makes referrals primarily to Eugene and Medford, and uses JHIE to coordinate care, noting that having an HIE in one of the two major places where she refers is a huge deal.

"One patient who lives in an outlying area has COPD, is frequently hospitalized and has frequent ER visits but does not have a physician nearby. I use JHIE to manage her medications and treatment from a distance," she said.

Seals is just starting to use JHIE and sees huge potential, particularly with integrating behavioral health so providers can have a better understanding of the patient's history and needs. She also sees the value of having practices in more regions join.

"The more facilities that use the system, the better it is because with more facilities you have more information," she said.

She noted that the recent tragedy at Umpqua Community College highlights HIE's value. She has been treating patients at various locations, and the only way she can communicate with the other providers is by fax and phone.

"I kept thinking wouldn't it have been great if we had the records in JHIE, because when there is a disaster messages can get lost. What we did worked, but JHIE could streamline things so you can communicate with the specific doctor you want to reach. JHIE ensures checks and balances and has trackable systems," she said.

Kim Tyree, chief operations officer of Evergreen Family Medicine in Roseburg, also sees the value JHIE provides to the community.

"The benefit of using JHIE is the ability for the providers to make informed decisions in real time." She also noted that having the ability to view patient information helps provide more complete information leading to better care, as many of Evergreen's patients are elderly and do not always remember what procedures they may have had or medications other providers have subscribed.

Bison Vision Center*
Cataract & Laser Institute of Southern Oregon
Complete Care Chiropractic
Delgado Family Care
Peter A. Grant MD, PC
Jackson Care Connect**
Jefferson Neurology*
La Clinica- Birchgrove*
La Clinica-Central Point*
La Clinica-Phoenix*
La Clinica- West Medford Health Center*
La Clinica- Women's Health Center*
Lovejoy Counseling Services*
May Orthodontics*
Medford Foot & Ankle*
Medford Medical Clinic***
Medford Sports Injury & Therapy Centers North*
Medford Sports Injury & Therapy Centers Progressive Rehabilitation*
Medford Sports Injury & Therapy Centers South*
Medical Eye Center, Medford*
Meducation
OnTrack
Oral & Maxillofacial Surgery Center of Oregon, Medford*
Oregon Ear Nose and Throat*
Oregon Pain Advisors, LLC*
Phoenix Counseling Center*
Quave Clinic Pain Treatment Centers*
Rehabilitation Medicine Physicians of Southern Oregon, PC*
Renal Care Consultants
Retina & Vitreous Center Ashland Location*
Rogue Community Health, Ashland*
Rogue Community Health, Butte Falls*
Rogue Community Health, Medford*
Rogue Community Health, White City*
Rogue River Family Practice
Rogue Valley Manor*
Rogue Valley Urology
RVP Creekside Family Medicine*
RVP Family Practice Group*
RVP Groskopp and Rylan*
RVP Southern Oregon Internal Medicine*
RVP Valley Family Practice*
Siskiyou Massage*
Southern Oregon Cardiology***
Southern Oregon Foot & Ankle*
Southern Oregon Neurosurgical & Spine Associates PC
Southern Oregon Orthopedics*
Southern Oregon Pediatrics*
Sunstone Medical Research*
Surgery Center of Southern Oregon
Valley Immediate Care Ashland Medical Office
Valley Immediate Care North Medford Medical Office
Valley Immediate Care South Medford Medical Office
Valley Immediate Care Valley Occupational Health Office
Katherine Warner, PhD*
Wu Family Dentistry*

Josephine County
AllCare
Ambulatory Foot Center
Audiology Associates of Southern Oregon Grants Pass*
Clear Creek Family Practice

Tyree had worked with JHIE previously at Klamath Open Door Family Practice, and her experience led Evergreen to join JHIE.

"When we pioneered the venture in Klamath Falls, the hospital was also part of the solution and interfaced with JHIE and Klamath Open Door to get patient information in real time. We are not there yet in Roseburg, but are having those conversations with the hospital and the CCO," she said.

Since its inception in early 2013, JHIE has built and demonstrated success as a sustainable, actively growing HIE, first operating among Jackson, Josephine and Klamath Counties in Southern Oregon, next expanding north to the Gorge Region and now operating in Douglas County. To date, JHIE has enrolled more than 674 physicians, behavioral health providers, dentists, physical therapists, home health, hospice and other providers in 183 care settings.

Currently Evergreen Family Medicine uses JHIE to track patients who see specialists in Southern Oregon. Tyree hopes to gain access to patient information from the entire community and state so that Evergreen can provide more efficient care. She also believes patients will benefit by receiving services, referrals, and procedures in a more streamlined fashion and by having their providers receive their test results faster.

As more practices and health care systems join JHIE, the Community Health Record will become more robust and provide more clinical information to providers, resulting in greater efficiencies and better care for patients.

"I would absolutely encourage (and have encouraged) other providers in Douglas County to join JHIE. It is an obvious choice for those clinics that truly understand the benefit of full scope patient centered care." Tyree noted.

To join Dr. Christine Seals and Evergreen Family Medicine in experiencing the benefits of JHIE, Douglas County providers can contact JHIE at support@jhie.org for more information about connecting.

To our colleagues and families affected by this month's tragedy, we express our thoughts and wishes for community healing. Our thanks go to the first responders and medical staff who treated and continue to care for the victims.

Eye Care Group of Southern Oregon PC
Grants Pass Clinic*
Grants Pass Family Medicine
Grants Pass Pediatric Dentistry and
Orthodontics*
Grants Pass Podiatry*
Grants Pass Surgery Center, LLC*
Grants Pass Surgical Associates*
LoveJoy Hospice*
Medical Eye Center- Grants Pass*
Mountainview Family Practice*
Options for Southern Oregon Hillside Medical
Paragon Orthopedics*
Bruce E. Perry, MD*
Retina & Vitreous Center Grants Pass
Location*
River Rock Family Practice*
Satori Wellness*
Siskiyou Pediatric Clinic, LLP
Valley Immediate Care Grants Pass Medical
Office
WellSpring Family Practice*
WellSpring Family Practice North*
Women's Health Center of Southern Oregon*

Klamath County

Applewood Women's Center
Baby Catchers and Company, LLC
Basin Immediate Care
BestCare Treatment Services
Cascade Health Alliance
Cascades East Family Medicine Center*
Heartfelt Obstetrics and Gynecology Clinic
Klamath Basin Behavioral Health
Klamath Heart Clinic
Klamath Open Door***
Klamath Orthopedics and Sports Medicine
Klamath Pulmonary & Sleep Medicine Center
Klamath Sleep Medicine Center
Klamath Walk-In Center
Klamath Women's Clinic
Lutheran Community Services
Oregon Mobile Healthcare
Sky Lakes Adult Medicine*
Sky Lakes Cancer Treatment Center*
Sky Lakes Family Medicine*
Sky Lakes Primary Care Clinic*
The Children's Clinic of Klamath
Transformations Wellness Center*

Statewide

Advantage Dental*

Visit our [website](#) for an up-to-date list of JHIE participants!

To join JHIE, contact support@jhie.org.

Please Note

** Denotes iNexx Referrals & Direct only

** Denotes JHIE Community
Health Record only

*** Denotes Clinic is contributing CCDs to the
JHIE Community Health Record
All other clinics are using iNexx and JHIE
Community Health Record

[Join Our Mailing List!](#)

JHIE by the Numbers

JHIE Services

JHIE to Expand Services through Federal Grant

JHIE users and their patients will benefit from expanded and enhanced services over the next two years, with support from federal grant funds awarded to the Oregon Health Authority and JHIE.

In July 2015 the federal Office of the National Coordinator for Health Information Technology (ONC) awarded \$1.6 million to OHA and JHIE. The funds will be used to expand JHIE services to overcome barriers to information sharing and care coordination across care settings and integrate behavioral and physical health data for more robust health information exchange.

As a result of this work, participating providers will soon be able to:

Provide better care with the inclusion of authorized behavioral health (BH) data.

JHIE users will be able to search and view patients' records that reflect BH data including mental health, and alcohol/drug treatment information, along with physical health data. The integration of behavioral and physical health data will improve care coordination and provide JHIE users with a more complete picture of their patients' health.

Exchange data with the Veterans Administration (VA) and Social Security Administration (SSA).

JHIE will become nationally certified to enable JHIE users to exchange data with the VA, allowing providers treating patients who cross both systems to have access to clinical information and treatment decisions made by other providers. JHIE users also will be able to respond to SSA determination inquiries through JHIE to speed up benefits determinations, ensuring patients receive timely and comprehensive care.

Receive real-time emergency department (ED) notifications.

Participating providers will know when their patients present at EDs throughout Oregon as a result of a collaboration between JHIE and the Emergency Department Information Exchange (EDIE) program. JHIE providers will know if their patients visited any Oregon ED or were admitted to a hospital out of their region. Additionally, through a notification application, JHIE users will be able to upload a list of patients or members for which to be notified of hospital or clinical events important to their treatment plan. Notifications can be configured to fit into the user's workflow and the user can decide what notifications they want and when. Users can then access patient clinical data securely through JHIE to improve care coordination, reduce readmissions, ensure post-discharge follow up, direct patients to more appropriate care settings and support value-based care.

Receive technical assistance for workflow redesign.

JHIE users will have the opportunity to receive assistance to learn how to maximize the benefits of their EHRs and the JHIE Community Health Record, promoting workflow efficiencies, meaningful use and better experiences for providers and patients.

As a health information exchange, we aim to have all hospitals, clinics and health care providers in the region exchanging information in a secure and standardized manner. Our mission is to facilitate patient-centered care through a community-driven and provider-led collaboration that promotes better health and provides value through secure and trusted patient information sharing.

Hospitals, independent physician associations (IPA), clinics, and Continuous Care Organizations (CCO) participate in the JHIE, which is growing rapidly in enrollment and adoption.

From Jan. 1 through the end of Sept. 2015:

183 clinics/practices enrolled

674 providers enrolled

If you wish to join JHIE or work with a practice that you would like to enroll in JHIE, contact support@jhie.org or call, toll-free 1-855-290-JHIE (5443).

Quick Links

[Enroll in JHIE](#)

[Visit Our Website](#)

[Contact Us](#)

[Past Issues](#)

Share Your Success!

JHIE is already helping providers save time and provide more efficient care.

Do you have a story that demonstrates the benefits of health information exchange?

Have you been able to streamline a process or provide a better patient experience?

Let us know about it! You and your practice could be featured in an upcoming newsletter.

Simply email us at support@info.org. We will be happy to share and celebrate your success!



JHIE News



Meet JHIE Team Member Suman Kareti

Suman Kareti joined JHIE this April, serving as an interface analyst. In his role, he supports the implementation of all interfaces from our data contributors to the JHIE Community Health Record by analyzing the flow of information through HL7 messages. He monitors the live interfaces daily

and troubleshoots any issues with practices to resolve message inconsistency.

Suman is an accomplished health care professional with more than seven years of health information technology experience. He is a data integration specialist and an experienced interface developer who has worked on HL7 integration projects involving third party clinical applications for multiple hospital facilities.

In his prior roles, Suman worked with physicians and project teams to analyze and document data and workflow processes, which led to improved operations of his prior clients. His skill and experience will benefit JHIE users.

If you need assistance and want to contact Suman Kareti or another JHIE team member, simply email support@jhie.org.

JHIE News

JHIE Expands Services for Users in the Columbia Gorge

Mid-Columbia Medical Center is Now Contributing Data to JHIE; JHIE Community Health Record Enrollment is Now Open

During the summer, Mid-Columbia Medical Center in The Dalles began contributing clinical data to the JHIE Community Health Record. Mid-Columbia Medical Center is providing real-time lab results, radiology reports and links to images, transcribed reports and admission/discharge face sheets to JHIE. JHIE is now taking enrollments for JHIE iNexx users in the Gorge so they can query the JHIE Community Health Record and receive clinical results from the Gorge and all of the JHIE contributing hospitals, including Providence Hood River Memorial Hospital (coming in 2016) directly into a connected EHR or web-based clinical inbox.

Mid-Columbia joins our other data contributing health systems (Asante Health Systems and Sky Lakes Medical Center) along with ambulatory clinics (Klamath Open Door, Medford Medical Clinic and Southern Oregon Cardiology), and the list is growing.

Don't miss out! Practices in The Gorge should contact JHIE now to be the first in the region to use and experience the benefits of the JHIE Community Health Record (CHR):

- Improve your results management processes
- Improve workflow efficiency and reduce cost associated with tracking down missing results

Sign Up for Refresher Training

JHIE provides refresher training to its enrolled participants due to any reason, such as staff turnover or increased usage.

The training allows the staff to become proficient with the software, which ultimately will provide them with the maximum benefits of the exchange.

If you wish to schedule training, contact support@jhie.org or call, toll-free, 1-855-290-JHIE (5443).

Exclusive Resources for JHIE Users

Those using JHIE have a quick connection to a plethora of resources available through a private webpage, My Links, a one-stop shop for all JHIE information.

Want to find a Direct Secure Messaging address for a provider not in the JHIE network? Check out the state provider directory of Direct Secure emails. The directory allows participating providers the ability to easily look up a practice quickly and securely. The directory is password protected and is a service provided by JHIE for our participants.

Are you looking for a refresher on how to use the JHIE Community Health Record? Or do you need help with finding a lab result for one of your patients? You can review CHR User Quick Tips or the Results Tab, two of eight user guides easily accessed through MyLinks. Many topics are covered, ranging from learning how to view a patient's prior encounters with healthcare providers to guidance on generating Continuity of Care Documents (CCDs).

Do you or your patients have questions about JHIE privacy practices? Several resources are available to you through MyLinks, including the JHIE Privacy Policy, a Sample Notice of Privacy Practices Language, and JHIE Patient Talking Points, which provide you with information you can share with your patients.

Administrative references are also found on MyLinks, making it a valuable resource.

Do you want to start using the provider directory? Not yet participating in JHIE?

To join JHIE or to learn how to view the secured listing, contact support@jhie.org.

- Search, view and download patient health records directly to your EHR or print them for your paper record
- Know when your patients have visited the ER or been admitted or discharged from the hospital and be proactive to reduce hospital readmissions.

To improve your workflow and reap the benefits of JHIE, contact JHIE at support@jhie.org for more information about enrolling in the JHIE Community Health Record and/or connecting your EHR with JHIE.

JHIE News

Are You Connected Yet? Join Your Colleagues Who Have Connected Their EHRs to JHIE and Reap the Benefits

Are you searching for an Electronic Health Record (EHR) vendor? Have you connected your EHR to JHIE so you can access all the data and CCDs contributed by participating providers in the [JHIE Community Health Record](#)? If not, now is a great time to connect to JHIE.

Connecting JHIE with your EHR can:

- Improve your productivity and streamline daily workflow
- Make your practice more efficient
- [Help you meet Meaningful Use Stage 2 and 3 requirements](#), and
- Help you better care for your patients without ever having to leave your own clinical record.

JHIE is working with the following EHR vendors to connect practices and health systems:

- Agility
- Athena
- eClinicalWorks
- Greenway
- GE Centricity
- GEMMS
- OCHIN Epic
- Epic
- Mosaiq

JHIE can work with your EHR vendor on a bundled interface that includes:

- Clinical results through a direct data feed from all participating hospitals and other providers - you choose whose data you want and what types of data you will see in your EHR,
- The ability to generate, send and review care summaries or Continuity of Care Documents (CCDs), making them available to other providers who care for your patients,
- Capability to get data from JHIE direction from your EHR through single sign-on - in seconds you can get the data and information you seek without ever having to leave your workflow, and

JHIE is Here for You!

Do you have a technical question about using JHIE? Do you need help?

Simply reach out to our team at support@jhie.org or call 1-(855)-290-JHIE (5443) ext. 1. JHIE will help answer your question and resolve the issue.

Register for Webinar

Join us for a brief webinar to see how the JHIE Community Health Record works or forward this information to colleagues at clinics that you hope will join JHIE.

You will learn what JHIE can do for you:

- See where your patients have gotten other health care services
- View results from tests other providers have ordered for your patient
- Identify who else is part of your patient's care team
- Meet meaningful use stage 2 and 3 requirements
- Get a real-time discharge summary when your patient leaves the hospital or emergency department
- Share patient information seamlessly with other providers
- Connect your EHR for a fully integrated experience

If you have not yet scheduled the webinar, select one of the dates below that works best for you!

Each webinar will offer the same content.

Friday, Oct. 23, 2015, 11 a.m. PDT

Friday, Nov. 13, 2015, 11 a.m. PDT

[Register now. Click here to contact support@jhie.org and indicate the date you wish to attend.](#)

Note: Before the day of the webinar, you must check whether you have one of the required players installed on your computer by going to [Verify Rich Media Players](#). If you do not have one, simply follow the instructions to install.

If you have any questions, please call JHIE: 855-290-5443 EXT1

- Capacity to order lab tests through your EHR and receive the results back that match with the order in your EHR.

By connecting to JHIE, your EHR can receive data from not just one, but ALL of the participating health systems that are contributing data to the JHIE Community Health Record. You decide whose data you want to receive. JHIE receives clinical data from:

- Asante Health Systems
- Mid-Columbia Medical Center
- Sky Lakes Medical Center
- Providence Health and Services is coming soon

The following ambulatory clinics contribute care summaries or are in the process of connecting (*):

- Klamath Open Door
- La Clinica Health (all five Southern Oregon locations) *
- Medford Medical Clinic
- One Community Health (Columbia Gorge)*
- Rogue Community Health (all three Southern Oregon locations)*
- Southern Oregon Cardiology
- Valley Immediate Care (all four Southern Oregon locations)*

JHIE is committed to increasing the value of the community health record and results delivery through our ongoing effort of connecting new data contributors. If your facility is interested in accelerating interoperability in Oregon by contributing data, contact JHIE at info@jhie.org or (855)-290-JHIE (5443).

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