



Summer greetings!

Have you started using [the JHIE Community Health Record](#)? The JHIE Community Health Record allows you to view your patients' health information regardless of where they went for care.

This issue highlights upcoming webinar sessions that will help you learn how to access this functionality, showcases how JHIE helps a behavioral health practice and introduces you to our newest member of the JHIE Team.

If you work with a practice that you would like to enroll in JHIE, contact support@jhie.org or call toll-free (855) 290-JHIE (5443).

Yours in good health,

The JHIE Team

In This Issue

[JHIE Community Health Record Continues to Reap Benefits](#)

[Take Advantage of JHIE CHR Training](#)

[Meet JHIE's Newest Implementation Team Member](#)

[Newly Enrolled JHIE Behavioral Health Provider Realizes Benefits](#)

[What's New with Direct Secure Messaging?](#)

[JHIE Available to Troubleshoot](#)

[Welcome New Participants](#)

[JHIE by the Numbers](#)

[Sign Up for Refresher Training](#)

[New Address](#)

Welcome



Clinics and practices currently participating in JHIE include:

Gorge Area - Hood River and Wasco Counties

Cascade Orthopedics and Sports Medicine Center, P.C.*

Celilo Surgical, LLC*

Columbia Gorge Family Medicine*

Columbia Gorge Neurology Specialists, LLC*

Deschutes Rim Clinic*

Dr. A. Keith Burns*

Hood River County Health Department*

Indian Creek Family Eye Care*

Lori Marques Counseling, LLC*

Mid-Columbia Center for Living*

Mid-Columbia Children's Council*

North Central Public Health District*

JHIE Benefits

JHIE Community Health Record Continues to Reap Benefits

Don't miss out! Practices using the JHIE Community Health Record (CHR) experience real key benefits:

- **Improved transition and coordination of care:** JHIE streamlines your workflow by providing consolidated results delivery from all participating hospitals in one place and by giving you the ability to manage provider communication effectively.
- **EHR cost savings:** JHIE provides one EHR interface for all sources of patient information so you do not have to pay to implement and maintain multiple interfaces. As new hospitals, labs and diagnostic facilities provide information through JHIE, the same interface can be used to receive results from these health information sources.
- **Improved results management:** The JHIE Consolidated Clinical Inbox allows you to download a care summary and import it into your EHR. With an interface between your EHR and JHIE, you can view, manage and send results to your EHR. Either way, results are delivered in *real time* and abnormal results are flagged for better care management.
- **Ability to search, view and download patient health records:** JHIE will give you the opportunity to search and view up-to-date patient records that include lab and diagnostic tests, hospital reports, and discharge summaries as well as care summaries from ambulatory clinics as we build out those interfaces. This allows for your patients to get the best possible care based on the most up-to-date and relevant information, no matter where in the community they access health care. *If your EHR has sign-on capability to JHIE, you can search the JHIE Community Health Record right from your EHR.*

To improve your workflow and reap the benefits of JHIE, contact JHIE at support@jhie.org for more information about connecting with JHIE.

JHIE Resources

Take Advantage of JHIE CHR Training

There is still time to attend one of JHIE's monthly webinars on the JHIE Community Health Record.

Take steps to learn how to:

- See where your patients have gotten other health care services.
- View results from tests other providers have ordered for your patient.

One Community Health*
Susan Witt, LCSW -Inner Pathways, PC*
The Next Door, Inc.*

Jackson County

Active Health Chiropractic*
ADAPT Physical Therapy*
Addictions Recovery Center Main St Facility
Advanced Pain Care
Allcare*
APP- Family Medicine 3, Murphy Rd.*
Ashland Integrative Care
Ashland Orthopedic Associates*
Ashland Surgery Center*
Ashland's Comprehensive Family Medicine*
Audiology Associates of Southern Oregon
Medford*
Bison Vision Center*
Cataract & Laser Institute of Southern
Oregon
Delgado Family Care
Jackson Care Connect^o
Jefferson Neurology*
Katherine Warner PhD*
La Clinica- Birchgrove*
La Clinica- West Medford Health Center*
La Clinica- Womens Health Center*
Lovejoy Counseling Services*
May Orthodontics*
Medford Foot & Ankle*
Medford Medical Clinic**
Medford Sports Injury & Therapy Centers
North*
Medford Sports Injury & Therapy Centers
Progressive Rehabilitation*
Medford Sports Injury & Therapy Centers
South*
Medical Eye Center Medford*
Meducation
OnTrack
Oral & Maxillofacial Surgery Center of
Oregon Medford*
Oregon Ear Nose and Throat*
Oregon Pain Advisors LLC*
Peter A. Grant MD PC
Phoenix Counseling Center*
Quave Clinic Pain Treatment Centers*
Rehabilitation Medicine Physicians of
Southern Oregon PC*
Renal Care Consultants
Retina & Vitreous Center Ashland Location*
Rogue Community Health Ashland*
Rogue Community Health Butte Falls*
Rogue Community Health Medford*
Rogue Community Health White City*
Rogue River Family Practice
Rogue Valley Manor*
Rogue Valley Urology
RVP Creekside Family Medicine*
RVP Family Practice Group*
RVP Groskopp and Rylan*
RVP Southern Oregon Internal Medicine*
RVP Valley Family Practice*
Siskiyou Massage*
Southern Oregon Cardiology**

- Identify who else is part of your patient's care team.
- Meet meaningful use stage 2 and 3 requirements for HIE participation and more.
- Be notified when your patient is admitted to the emergency department (ED) or hospital and get a real-time discharge summary when they leave the hospital or ED.
- Share patient information seamlessly with other providers.
- Connect your EHR for a fully integrated experience.

If you have not yet reserved your space for a JHIE webinar, select one of the dates below that works best for you and click on it to register!

Friday, July 24, 2015, 11 a.m. PDT (Event number: 654 632 465)

Friday, August 28, 2015, 11 a.m. PDT (Event number: 658 386 208)

Keep in mind:

- Each webinar will offer the same content.
- You only need to attend one session.
- Events do not require a password.
- Before the day of the webinar, you must check whether you have one of the required players installed on your computer by going to Verify Rich Media Players.

If you have any questions or cannot attend a webinar on these dates, please contact JHIE at support@jhie.org.

JHIE News



Meet JHIE's Newest Implementation Team Member

Are you looking for some assistance to better maximize your JHIE benefits? Or are you struggling with a technical challenge?

Our newest team member, Michelle Morris, can assist you.

Morris serves as an implementation specialist at JHIE, leveraging more than a decade of training and healthcare technology experience in the Oregon healthcare industry. During the past several years, she has been teaching, training, and developing complex online training materials.

Since joining JHIE, Morris has developed expertise in resolving customers' technical issues and identifying ways to maximize efficiencies in practice workflow by using the JHIE Community Health Record.

Southern Oregon Foot & Ankle*
 Southern Oregon Neurosurgical & Spine Associates PC
 Southern Oregon Orthopedics*
 Southern Oregon Pediatrics
 Southern Oregon Periodontics^o
 Sunstone Medical Research*
 Surgery Center of Southern Oregon*
 Valley Immediate Care Ashland Medical Office
 Valley Immediate Care North Medford Medical Office
 Valley Immediate Care South Medford Medical Office
 Valley Immediate Care Valley Occupational Health Office
 Wu Family Dentistry*

Josephine County

Allcare*
 Ambulatory Foot Center*
 Bruce E. Perry MD*
 Clear Creek Family Practice
 Eye Care Group of Southern Oregon PC
 Grants Pass Clinic*
 Grants Pass Family Medicine
 Grants Pass Pediatric Dentistry and Orthodontics*
 Grants Pass Podiatry*
 Grants Pass Surgery Center LLC*
 Grants Pass Surgical Associates*
 LoveJoy Hospice*
 Medical Eye Center- Grants Pass*
 Mountainview Family Practice*
 Options for Southern Oregon, Hillside Medical*
 Paragon Orthopedics*
 Retina & Vitreous Center Grants Pass Location*
 River Rock Family Practice*
 Satori Wellness*
 Siskiyou Pediatric Clinic LLP
 Valley Immediate Care Grants Pass Medical Office
 WellSpring Family Practice*
 WellSpring Family Practice North*
 Women's Health Center of Southern Oregon*

Klamath County

Applewood Women's Center
 Basin Immediate Care
 BestCare Treatment Services
 Cascade Health Alliance
 Cascades East Family Medicine Center*
 Heartfelt Obstetrics and Gynecology Clinic
 Klamath Basin Behavioral Health
 Klamath Heart Clinic*
 Klamath Open Door**
 Klamath Orthopedics and Sports Medicine
 Klamath Pulmonary & Sleep Medicine Center
 Klamath Sleep Medicine Center
 Klamath Walk In Center
 Klamath Women's Center LLC*
 Klamath Women's Clinic*

If you need assistance and want to contact Michelle Morris or another JHIE team member, simply email support@jhie.org. Our team is ready and waiting to address your HIE questions and needs.

Meet JHIE Users

Newly Enrolled JHIE Behavioral Health Provider Realizes Benefits

In July 2013, Katherine Warner, Ph.D., a licensed psychologist, became the first behavioral health provider to join the JHIE community. At the time she noted that she joined because she saw JHIE as "a significant source for referrals and an easier, more efficient way to communicate with physicians, particularly with sharing completed evaluations."

As JHIE has expanded its service offerings during the past two years, several other behavioral health providers also have enrolled in JHIE, including Addictions Recovery Center, OnTrack, Phoenix Counseling and Klamath Basin Behavioral Health to name a few.

Klamath Basin Behavioral Health, also known as KBBH, is a Klamath Falls-based non-profit organization that provides services to more than 7,000 adults, children, adolescents, and families each year.

According to Richard Rose, Quality Improvement Manager at KBBH, his organization has received "a lot of information" through the JHIE Community Health Record that helps them organize care for their consumers.

"Our psych department uses JHIE frequently to view consumers' records for medications prescribed by PCPs," Rose said.

"Additionally, our prescribers often want to see any labs that were ordered by other providers."

He also noted that KBBH's crisis team often uses JHIE to view consumer hospital records for drug and/or alcohol levels and intoxication.

Although KBBH uses JHIE primarily as an information source at this time, KBBH currently has primary care coordinators that work with its Cascade Health Alliance CCO members' primary care providers to exchange information via JHIE's Direct Secure Messaging and referrals system.

"We are eager to participate in developing the behavioral health information exchange," Rose exclaimed; and when asked if he would recommend JHIE he said, "Absolutely!"

Lutheran Community Services*
Oregon Mobile Healthcare
Sky Lakes Adult Medicine*
Sky Lakes Cancer Treatment Center*
Sky Lakes Family Medicine*
Sky Lakes Primary Care Clinic*
The Children's Clinic of Klamath*
Transformations Wellness Center*

Statewide
Advantage Dental

Visit our [website](#) for an up-to-date list of JHIE participants!

To join JHIE, contact support@jhie.org.

Please Note

* Denotes iNexx Referrals & Direct only
All other clinics are using iNexx and JHIE Community Health Record

** Denotes Clinic is contributing CCDs to the JHIE Community Health Record

Join Our Mailing List!

JHIE by the Numbers

As Southern Oregon's health information exchange, we aim to have all hospitals, clinics and health care providers in the region exchanging information in a secure and standardized manner. Our mission is to facilitate patient-centered care through a community-driven and provider-led collaboration that promotes better health and provides value through secure and trusted patient information sharing.

Hospitals, independent physician associations (IPA), clinics, and Continuous Care Organizations (CCO) participate in the JHIE, which is growing rapidly in enrollment and adoption.

From Jan. 1 through the end of June 2015:

174 clinics/practices enrolled
640 providers enrolled

If you wish to join JHIE or work with a practice that you would like to enroll in JHIE, contact support@jhie.org or call, toll-free 1-855-290-JHIE (5443).

JHIE News

What's New with Direct Secure Messaging?

JHIE is partnering with CareAccord. JHIE shares its Direct Secure Messaging address directory with other participants through CareAccord's flat file directory service. JHIE users can access the directory to find secure email addresses for providers at other hospitals, health systems and health information exchanges. The directory includes Direct email addresses from the following organizations:

- CareAccord
- Children's Health Associates of Salem
- JHIE
- Lake Health District
- Legacy
- Oregon Health Sciences University
- St. Charles Health System
- Tuality

To learn how you can access the Direct Secure Messaging address directory contact support@jhie.org.

The State's CareAccord system released a request for applications for a new pilot project that will help providers whose EHRs are not Direct Trust enabled meet meaningful use by integrating their EHR system with the CareAccord Health Information Service Provider.

Direct Secure Messaging is just one of the many services provided by JHIE. JHIE users also benefit from electronic referrals and hospital notifications including discharge summaries and clinical results. JHIE users have the added benefits of accessing their patient's clinical history in the Community Health Record, which:

- Allows providers to view a patient's clinical results, reports, hospital and emergency admission and discharge reports;
- Enables medical professionals to view a patient's medical history regardless of who ordered tests or where they were performed;
- Offers a flexible results delivery platform where users can receive their patient's clinical results directly to their EHR, or if their EHR is not yet connected to JHIE, results can be delivered to an inbox, or set to print to a printer or fax; and
- Enables providers to contribute patient summaries from their EHR and download their patient's health information to their EHR when needed.

To experience JHIE's robust benefits, email support@jhie.org for more information about connecting with JHIE.

Quick Links

[Enroll in JHIE](#)

[Visit Our Website](#)

[Contact Us](#)

[Past Issues](#)

Share Your Success!

JHIE is already helping providers save time and provide more efficient care.

Do you have a story that demonstrates the benefits of health information exchange?

Have you been able to streamline a process or provide a better patient experience?

Let us know about it! You and your practice could be featured in an upcoming newsletter.

Simply email us at support@info.org. We will be happy to share and celebrate your success!



Sign Up for Refresher Training

JHIE provides refresher training to its enrolled participants due to any reason, such as staff turnover or increased usage.

The training allows the staff to become proficient with the software, which ultimately will provide them with the maximum benefits of the exchange.

If you wish to schedule training, contact support@jhie.org or call, toll-free, 1-855-290-JHIE (5443).

JHIE News

JHIE Available to Troubleshoot

Does your JHIE iNexx application seem to be running slowly? Have you noticed that accessing data takes longer than usual?

Java may be the culprit.

Earlier this year, Javascript released several updates to its software. Some Java users were unaware of the updates and have not yet updated their systems, which may cause slowness when using JHIE.

If you are experiencing system delays, please contact JHIE at support@jhie.org. JHIE will help you troubleshoot the issue and find a resolution.

New Address

JHIE has a new office!
1175 East Main Street
Suite 1A
Medford, OR 97504

[Forward this email](#)



This email was sent to leslie@aim2bbest.com by info@jhie.org | [Update Profile/Email Address](#) | Rapid removal with [SafeUnsubscribe™](#) | [Privacy Policy](#).



Jefferson Health Information Exchange | 1175 East Main Street | Suite 1-A | Medford | OR | 97504