



Summer Greetings!

As we noted in past issues of *The Exchange*, in 2014 we are highlighting several new features that you can expect from us. In this issue we are profiling the benefits you can achieve when JHIE works with your EHR vendor on a bundled interface, which may include clinical results delivery directly into your EHR, generation and exchange of summary documents and a single sign-on to JHIE from your EHR.

We also highlight the changes occurring nationwide to the Direct secure email messaging system, so read on to learn about how these changes will affect your practice.

Additionally, if you wish to enroll in JHIE, or if you work with a practice that you would like to enroll, contact [info@jhie.org](mailto:contactinfo@jhie.org) or call, toll-free, 1-855-290-JHIE (5443).

Yours in good health,

The JHIE Team

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Welcome



Clinics and practices currently participating in JHIE include:

Jackson County

- ADAPT Physical Therapy
- Addictions Recovery Center, Main St. Facility
- Advanced Pain Care
- Allergy and Asthma Center- Ashland Location
- Allergy and Asthma Center- Medford Location
- Ashland Orthopedic Associates
- Ashland Surgery Center
- Bison Vision Center
- Community Health Center- Ashland
- Community Health Center- Butte Falls
- Community Health Center- Medford
- Community Health Center- White City
- Jefferson Neurology
- Katherine Warner, PhD
- La Clinica - West Medford Health Center
- Lovejoy Counseling Services
- May Orthodontics
- Medford Medical Clinic
- Medford Sports Injury & Therapy Centers - North
- Medford Sports Injury & Therapy Centers - Progressive Rehabilitation
- Medford Sports Injury & Therapy Centers - South
- Medical Eye Center - Medford

JHIE Benefits

Connecting Your EHR with JHIE Reaps Benefits

Oregon is one of nine states higher than the national average (48%) in electronic health record (EHR) adoption with 64.9%, of physicians having an EHR system meeting the criteria for a basic system, according to [The National Center for Health Statistics](#).

Be one of the first of these Oregon providers to integrate your EHR with a health information exchange. Read on to learn about the many benefits of connecting with JHIE.

Why connect my EHR with JHIE?

Connecting your EHR to JHIE can improve your productivity and that of your staff, help you meet Meaningful Use Stage 2 and 3 requirements, and help you better care for your patients without ever having to leave your electronic health record. With a JHIE interface, you can:

- View the results and reports for lab tests and diagnostics performed on your patient - those you order and those ordered by other providers.
- Send a summary of care document/care summary to the JHIE community, where other providers caring for your patient can view information without having to call your office for the information or repeat tests on the patient.
- Query the JHIE community health record right from the patient's chart in your EHR to understand who else is caring for your patient and what information they have made available for you to better care for your patient.
- Coordinate care by receiving notifications and care summaries when your patients are discharged from the hospital, helping you to meet CMS requirements for transitions of care.
- Communicate via secure messaging with other providers in the JHIE network as well as those in other "Trusted" Direct messaging networks.

What do I get when I connect my EHR with JHIE?

JHIE can work with your EHR vendor on a bundled interface that includes clinical results, summary document exchange and sign-on from an EHR.

Results Delivery - A direct interface with your EHR allows JHIE to deliver results and reports directly into your electronic record. With the JHIE interface you get a direct data feed from all data senders participating in JHIE, including hospitals and other providers. In most cases, your EHR vendor can also match the data coming from JHIE with the patient in your EHR for speedier charting.

Summary Document Exchange - Your EHR may also support your ability to generate and send a summary record or Continuity of Care Document (CCD) to JHIE so that other

Meducation
OnTrack
Oral & Maxillofacial Surgery Center of Oregon - Medford
Oregon Ear Nose and Throat
Peter Grant, MD PC
Phoenix Counseling Center
PMG - Cardiology
PMG - Eagle Point
PMG - Vascular & General Surgery
Providence ED Guides
Renal Care Consultants
Retina & Vitreous Center - Ashland Location
Rogue Valley Manor
Rogue Valley Physicians - Creekside Family Medicine
Rogue Valley Physicians - Family Practice Group
Rogue Valley Physicians - Groskopp & Ryland
Rogue Valley Physicians - Southern Oregon Internal Medicine
Rogue Valley Physicians - Valley Family Practice
Rogue Valley Urology
Siskiyou Massage
Southern Oregon Cardiology
Southern Oregon Neurosurgical
Southern Oregon Pediatrics
Surgery Center of Southern Oregon
Valley Immediate Care - Ashland
Valley Immediate Care - North Medford Medical Office
Valley Immediate Care - South Medford Medical Office
Valley Immediate Care - Valley Occupational Health Office
Wu Family Dentistry

Josephine County

AllCare Health Plans (CCO)
Allergy and Asthma Center- Grants Pass Location
Ambulatory Foot Center
Clear Creek Family Practice
Grants Pass Clinic, LLP
Grants Pass Family Medicine
Grants Pass Pediatric Dentistry and Orthodontics
Grants Pass Podiatry
Grants Pass Surgery Center, LLC
Grants Pass Surgical Associates
LoveJoy Hospice
Medical Eye Center - Grants Pass
Paragon Orthopedics
Retina & Vitreous Center - Grants Pass Location
Rogue River Family Practice
Siskiyou Pediatric Clinic LLP
Valley Immediate Care - Grants Pass Medical Office
Women's Health Center

providers can understand the problems and allergies your patients have and the medications you have prescribed.

Single Sign-On from EHR - For those whose EHRs are capable of launching JHIE applications within their clinical systems, JHIE can be accessed directly from your EHR. That means you never have to leave your EHR and log-on to another system. When you or your staff are reviewing a patient's chart, you can launch the JHIE application to view the patient's history in the community health record. You may also "download" a summary document that includes the information you want to bring into your EHR (e.g., lab results, radiology reports, etc.).

What is required to connect my EHR with JHIE?

JHIE can interface to any EHR product that is capable of connecting via a web-service interface using HL7 (health level 7) standard language. Ask your EHR vendor if they have this capability. You and/or your vendor may contact JHIE to further discuss the technical requirements.

How much does it cost to connect my EHR with JHIE?

Each EHR vendor is a little different with regard to their interface cost and process for achieving connectivity. It is important to discuss the connection with your vendor; and if you have any questions, contact JHIE for help. JHIE does not charge providers/clinics for the JHIE side of the interface, provided that you agree to implement a bundled JHIE interface (results, summary record and single sign-on). Contact JHIE to make sure you are getting the JHIE bundled interface package at no charge.

Who pays for my EHR connection with JHIE?

Those who wish to have an EHR interface with JHIE must negotiate this with their EHR vendor, which usually requires that the practice sign an order for the interface work.

What do I have to do to connect my EHR with JHIE?

First, you must enroll in JHIE by filling out an enrollment form <http://jhie.org/for-providers/forms/>. Next, you will work with the JHIE implementation team to complete a practice planner and questionnaire (with your EHR vendor) that determines what health information you will be receiving from JHIE and how you will be sending summary records to JHIE. JHIE will then work with you and your vendor to implement the interface, test the single sign-on, and validate the integrity of the data going into and coming from your EHR.

Contact JHIE at info@jhie.org or 1-855-290-JHIE (5443) for more information about connecting with JHIE and working with your EHR vendor.

Klamath County

Allergy and Asthma Center- Klamath Falls Location
Applewood Women's Clinic
Basin Immediate Care
Cascade Comprehensive Care
Cascade East Family Medicine Center
Heartfelt Obstetrics and Gynecology Clinic
Klamath Heart Clinic
Klamath Open Door
Klamath Orthopedics and Sports Medicine
Klamath Pulmonary & Critical Care
Klamath Sleep Medicine Center
Klamath Walk In Care Center
Sky Lakes Adult Medicine
Sky Lakes Cancer Treatment Center
Sky Lakes Family Medicine
The Children Clinic of Klamath

Visit our [website](#) for an up-to-date list of JHIE participants!

To join JHIE, contact info@jhie.org.

Join Our Mailing List!

JHIE by the Numbers

As Southern Oregon's health information exchange, we aim to have all hospitals, clinics and health care providers in the region exchanging information in a secure and standardized manner. Our mission is to facilitate patient-centered care through a community-driven and provider-led collaboration that promotes better health and provides value through secure and trusted patient information sharing.

Hospitals, independent physician associations (IPA), clinics, and Continuous Care Organizations (CCO) participate in the JHIE, which is growing rapidly in enrollment and adoption.

From January 1 through the end of July 2014:

82 clinics/practices enrolled
388 providers enrolled
13 clinics/practices are currently in the enrollment or training process

If you wish to join JHIE or work with a practice that you would like to enroll in JHIE, contact info@jhie.org or call, toll-free 1-855-290-JHIE (5443).

Important Change

Direct Secure Messaging is Changing *New service will help meet Meaningful Use Stage 2 requirements for Transitions of Care.*

According to CMS, an eligible provider who transitions their patient to another setting or provider of care or refers their patient to another provider should provide a summary care record for each transition of care or referral.

JHIE is helping you meet Meaningful Use Stage 2 Transitions of Care requirements by obtaining Direct Trust certification for our Direct Secure messaging product. That means you will be able to use JHIE to securely message with colleagues who are part of the "Direct Trust Bundle" but who are not yet part of the JHIE Network.

The JHIE network also will be able to help you track your attestation requirements for reporting purposes. Both our Direct Trust messaging service and our Clinical Referrals network can help you achieve the transitions of care core measure.

Why is JHIE Changing the Direct Address Domain?

"Direct" is a federal standard for secure messaging, which is created to ensure that all Direct users can communicate with one another in a secure manner. The Direct Trust Bundle ensures that Health Information Service Providers (HISPs), like JHIE's technical vendor Medicity, adhere to rules and best practices that maintain security and trust within the "Direct community." Doing so helps to foster widespread public confidence in the Directed exchange of health information.

EHRs with Direct Trust Certified Secure Messaging

If your EHR includes a Direct Trust certified secure messaging function, you can use your EHR-assigned Direct address to communicate with colleagues who also have Direct Trust certified Direct addresses, like those enrolled in Care Accord or whose EHRs are also Direct Trust certified.

The receiving Direct user must be part of the Direct Trust Bundle in order for this messaging to succeed.

EHRs that are Not Direct Trust Certified

If your EHR has secure messaging but it is not Direct Trust certified, you should consider obtaining a Direct Trust certified address from JHIE. JHIE Direct Trust certified addresses end in the domain .JHIE.net.

If your organization has been certified and you have a .JHIE.net address you need not take further action.

Providers that Do Not Use an EHR

You can still take advantage of Direct secure messaging, which allows you to securely communicate with your colleagues to exchange patient information and support consults and care coordination.

Quick Links

[Enroll in JHIE](#)

[Visit Our Website](#)

[Contact Us](#)

[Past Issues](#)

Share Your Success!

JHIE is already helping providers save time and provide more efficient care.

Do you have a story that demonstrates the benefits of health information exchange?

Have you been able to streamline a process or provide a better patient experience?

Let us know about it! You and your practice could be featured in an upcoming newsletter.

Simply email us at info@jhie.org. We will be happy to share and celebrate your success!



Contact JHIE at info@jhie.org or call 1-855-290-JHIE (5443) to make sure you are Direct Trust certified or for help with using your Direct secure inbox.

If you currently have a @ghc.medicity.net address, contact JHIE right away to acquire a Direct Trust certified address. Your @ghc.medicity.net Direct address is **not** Direct Trust certified.

JHIE News

Asante Summary of Care Documents now available for JHIE's Direct Secure Messaging Users

On July 29, Asante Health System began using JHIE's Direct secure messaging system to deliver Summary of Care documents.

JHIE's Direct secure messaging users will receive this document in a secure message delivered to your JHIE Direct inbox. This message will come from Asante's Physician Partners, Rogue Regional Medical Center, Ashland Community Hospital, and Three Rivers Medical Center upon discharge of a patient for all transitions of care in which the patient moves from one setting-hospital, ambulatory, primary care practice, ambulatory specialty care practice, long-term care, home health, or rehabilitation facility-to another.

You do not have to do anything in order to begin receiving Summary of Care documents from Asante. However, if you have not already set up your email notifications you can do so by following the simple instructions below. Notifications allow you to leave the JHIE platform without worrying about missing a Direct secure message.

1. Navigate to the Preference wheel in the upper right-hand corner of your JHIE (iNexx) dashboard.
2. Select the Apps tab.
3. Click on the circular preference wheel to the right of Direct.
4. The Direct Preferences box will pop up on your screen, allowing you to enter personal or work email addresses for any/all users set up on the JHIE platform.
5. The next time a Direct message is received by this User, an email notification will be sent to his/her email address, notifying him/her that they have received a new Direct message.

Contact JHIE at info@jhie.org or call 1-855-290-JHIE (5443) with any questions or for help with using your Direct secure inbox.

Sign Up for Refresher Training

JHIE provides refresher training to its enrolled participants due to any reason, such as staff turnover or increased usage.

The training allows the staff to become proficient with the software, which ultimately will provide them with the maximum benefits of the exchange.

If you wish to schedule training, contact info@jhie.org or call, toll-free, 1-855-290-JHIE (5443).

First Step to HIE

Object Identifier (OID) - The First Step to Health Information Exchange with Your EHR

For those connecting their EHR with the JHIE community, obtaining an OID (Object Identifier) is an important first step.

An OID is a numeric string that is used to uniquely identify an object, such as a practice, clinic or facility. OIDs are created by a Registration Authority and will always designate your organization to ensure the security of your information and organization.

OIDs are required to uniquely identify JHIE participants and allow you to securely exchange information from your EHR. By connecting your EHR with JHIE, you can achieve Meaningful Use 2 and 3 requirements for receiving lab data directly into your EHR, exchanging patient data across EHR platforms, and exchanging patient care summaries (continuity of care documents) to support transitions of care.

Requesting an OID is simple. Participants begin by logging on to <http://www.hl7.org/oid/> and selecting the proper links that will take them through the necessary fields. For details on OIDs and the process for obtaining an OID for your organization, view the [JHIE factsheet on requesting an OID](#).

Contact JHIE with your questions by emailing info@jhie.org or 1-855-290-JHIE (5443).

Meet JHIE Users

OnTrack Views JHIE as Key to Referrals

OnTrack, a Jackson County agency that provides substance abuse treatment and related services, has been gradually integrating JHIE into its workflow.

"We are continuing to reach out to our community partners to encourage them to sign up and participate in JHIE," said Drew Axel, OnTrack IT Manager.

"We are also looking to develop a stronger communication flow between OnTrack and Addictions Recovery Center for alcohol and drug treatment referrals and recently we received notification that Providence Medford Medical Center Emergency Department Guides are now online with JHIE," said Axel. OnTrack works closely with Providence to ensure individuals needing addiction services and support have access to treatment.

This summer, OnTrack is preparing to bring its Electronic Health Records online and is looking forward to integrating JHIE into the system.

"The JHIE will become a very important part of our agency and improve how we communicate with other agencies. Individuals who suffer from addiction often move around a lot and with the expanding region of JHIE, we look forward to sending and receiving referrals more quickly and securely with the point-to-point communication," Axel said.

To join JHIE, contact info@jhie.org or call, toll-free, 1-855-290-JHIE (5443).

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Jefferson Health Information Exchange | 520 Medical Center Drive | Suite 120 | Medford | OR | 97504