



Happy Spring!

This issue of *The Exchange* highlights our newest addition to our service portfolio: [The JHIE Community Health Record](#). The JHIE Community Health Record allows you to view your patients' health information regardless of where they went for care.

Read below to learn how to access this functionality as well as hear first hand accounts of how the JHIE Community Health Record helps improve care in our community.

We also welcome our [newest members](#) of JHIE!

If you work with a practice that you would like to enroll in JHIE, contact info@jhie.org or call toll-free (855) 290-JHIE (5443).

Yours in good health,

The JHIE Team

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Welcome



Clinics and practices currently participating in JHIE include:

Columbia Gorge Region

Dr. A. Keith Burns
Cascade Orthopedics and Sports Medicine Center
Columbia Gorge Family Medicine
Columbia Gorge Neurology Specialists
Deschutes Rim Clinic
Hood River County Health Department
Indian Creek Family Eye Care
Inner Pathways
Lori Marques Counseling
Mid-Columbia Center for Living
Mid-Columbia Children's Council
North Central Public Health District
One Community Health
The Next Door

Jackson County

Active Health Chiropractic
ADAPT Physical Therapy
Addictions Recovery Center, Main St. Facility
Advanced Pain Care
Asante Physician Partners - Family/Internal Medicine, Murphy Road
Asante Health Systems
Ashland Integrative Care

JHIE Benefits

JHIE Community Health Record Brings Benefits to Patients and Providers

JHIE's Community Health Record will revolutionize health care in Southern Oregon and the Columbia Gorge. Authorized health care providers now have a one-stop shop to quickly and easily review their patients' health records from any JHIE-participating source.

Judy Beecher of the Office of Peter A. Grant, M.D. said she has been very impressed with the JHIE Community Health Record to date, using the JHIE Community Health Record to obtain ER reports, diagnostic studies, laboratory results, and demographic/facesheets. She noted that all of a patient's recent reports are now available when the patient arrives to the office, improving workflow efficiency so the patient and provider can proceed with the examination without having to wait for a report to be faxed.

"Without hesitation, I wholeheartedly would recommend anyone involved in direct patient care to use the JHIE Community Health Record," Beecher said. "I believe that once this is up and running, and all providers, as well as hospitals, are using the system, it will definitely provide a more accurate and comprehensive picture of the patients' care."

The JHIE Community Health Record offers several benefits, such as:

- Allowing providers to view a patient's clinical results, reports, hospital and emergency admission and discharge reports.
- Enabling medical professionals to view a patient's medical history regardless of who ordered tests or where they were performed.
- Offering a flexible results delivery platform where users can receive their patient's clinical results directly to their EHR, or if their EHR is not yet connected to JHIE, results can be delivered to an inbox, or set to print to a printer or fax.
- Enabling providers to contribute patient summaries from their EHR and download their patient's health information to their EHR when needed.

Beecher believes the JHIE Community Health Record will prove to be beneficial as providers in the region work to improve efficiency, reduce business expenditures, eliminate duplication of services, and overall improve the quality of patient care.

Ashland Orthopedic Associates
Ashland Surgery Center
Ashland's Comprehensive Family
Medicine
Bison Vision Center
Cataract & Laser Institute of Southern
Oregon
Community Health Center- Ashland
Community Health Center- Butte Falls
Community Health Center- Medford
Community Health Center- White City
Peter A. Grant, MD
Jackson Care Connect
Jefferson Neurology
La Clinica- Birchgrove
La Clinica - West Medford Health Center
Lovejoy Counseling Services
May Orthodontics
Medford Foot & Ankle
Medford Medical Clinic
Medford Sports Injury & Therapy Centers
- North
Medford Sports Injury & Therapy Centers
- Progressive Rehabilitation
Medford Sports Injury & Therapy Centers
- South
Medical Eye Center - Medford
Meducation
OnTrack
Oral & Maxillofacial Surgery Center of
Oregon - Medford
Oregon Ear Nose and Throat
Oregon Pain Advisors
Phoenix Counseling Center
Providence ED Guides
Quave Clinic Pain Treatment Centers
Rehabilitation Medicine Physicians of
Southern Oregon
Renal Care Consultants
Retina & Vitreous Center - Ashland
Location
Rogue River Family Practice
Rogue Valley Manor
Rogue Valley Physicians - Creekside
Family Medicine
Rogue Valley Physicians - Family Practice
Group
Rogue Valley Physicians - Groskopp &
Ryland
Rogue Valley Physicians - Southern
Oregon Internal Medicine
Rogue Valley Physicians - Valley Family
Practice
Rogue Valley Urology
Siskiyou Massage
Southern Oregon Cardiology
Southern Oregon Foot & Ankle
Southern Oregon Neurosurgical & Spine
Associates
Southern Oregon Orthopedics
Southern Oregon Pediatrics
Surgery Center of Southern Oregon
Valley Immediate Care - Ashland Medical
Office
Valley Immediate Care - North Medford

Benefits

Respond Today to Take Full Advantage of the JHIE Community Health Record

Have you received a call or email from the JHIE team? Don't wait! Respond to them right away.

JHIE staff members are contacting all participating user organizations to start your enrollment process in the JHIE Community Health Record. It takes just 3 easy steps:

1. Review and update your information. You provided JHIE information about your organization when you first enrolled for referrals. The JHIE team will send that information back to you to verify it is still accurate. Simply update the information and send it back to JHIE.
2. Schedule training. When JHIE receives your updated enrollment information, a member of the JHIE team will contact you to schedule training for your practice/clinic.
3. Start using the JHIE Community Health Record. After training, you and your staff can start enjoying the benefits of the JHIE Community Health Record - having immediate access to your patients' health information that is not in your EHR.

For questions, reach out to any of the reliable members of our JHIE team via e-mail, info@jhie.org or by calling us toll free at 1-855-290-JHIE (5443).

JHIE News

Gorge Health Connect Joins JHIE

Two of Oregon's most prominent Health Information Exchanges (HIE) joined to accelerate healthcare interoperability. Gorge Health Connect (GHC) is now part of JHIE, which will serve the Columbia Gorge region to provide robust clinical interoperability for providers and patients.

JHIE has built and demonstrated success as a sustainable, actively growing HIE in Southern Oregon.

Gorge Health Connect has been the area's health information service provider since 2009, offering Direct Secure Messaging services. All existing Gorge Health Connect customers will be migrated to JHIE during 2015 and Mid-Columbia Medical Center will become a data contributor in June 2015.

Medical Office
Valley Immediate Care - South Medford
Medical Office
Valley Immediate Care - Valley
Occupational Health Office
Katherine Warner, PhD
Wu Family Dentistry

Josephine County

AllCare
Ambulatory Foot Center
Clear Creek Family Practice
Grants Pass Clinic, LLP
Grants Pass Family Medicine
Grants Pass Pediatric Dentistry and
Orthodontics
Grants Pass Podiatry
Grants Pass Surgery Center, LLC
Grants Pass Surgical Associates
LoveJoy Hospice
Medical Eye Center - Grants Pass
Mountainview Family Practice
Options for Southern Oregon, Hillside
Medical
Paragon Orthopedics
Bruce E. Perry MD
Retina & Vitreous Center - Grants Pass
Location
River Rock Family Practice
Siskiyou Pediatric Clinic LLP
Valley Immediate Care - Grants Pass
Medical Office
WellSpring Family Practice
WellSpring Family Practice North
Women's Health Center of Southern
Oregon

Klamath County

Applewood Women's Center
Basin Immediate Care
Cascade Health Alliance
Cascades East Family Medicine Center
Heartfelt Obstetrics and Gynecology
Clinic
Klamath Basin Behavioral Health
Klamath Heart Clinic
Klamath Open Door
Klamath Orthopedics and Sports Medicine
Klamath Pulmonary & Critical Care
Klamath Sleep Medicine Center
Klamath Walk In Care Center
Klamath Women's Center LLC
Klamath Women's Clinic
Lutheran Community Services
Oregon Mobile Healthcare
Sky Lakes Adult Medicine
Sky Lakes Cancer Treatment Center
Sky Lakes Family Medicine
Sky Lakes Primary Care Clinic
The Children Clinic of Klamath
Transformations Wellness Center

Statewide

Advantage Dental

Meet JHIE Users

Practice Embraces JHIE; Recommends JHIE Community Health Record

Devara Swayze, an information technologist from [Valley Immediate Care](#), loves JHIE for its efficiency, speed and overall usability for referrals, and is pleased with her interaction with the JHIE Community Health Record.

Building on the success of the JHIE referral workflow, Valley Immediate Care was one of the first users of JHIE's Community Health Record. Based on her positive experience with the new functionality, Swayze would recommend the JHIE Community Health Record to others.

Initially joining JHIE to use the referral functionality, Valley Immediate Care's workflow is transitioning well. At first, other practices wanted Valley Immediate Care to hand fax urgent referrals, and now JHIE is the preferred referral method for urgent and first available referrals. The practice's referral coordinator has noticed a significant difference in processing times, with JHIE referrals two days faster than non JHIE referrals.

JHIE News

Have You Integrated Your EHR with JHIE Yet?

Many providers have already experienced the initial benefits of JHIE, though practices can further increase efficiency by connecting their EHR with JHIE.

The connection can improve your productivity and that of your staff, help you meet Meaningful Use Stage 2 and 3 requirements, and help you better care for your patients without ever having to leave your electronic medical record. With a JHIE interface, you can:

- View the results and reports for lab tests and diagnostics performed on your patient—those you ordered and those ordered by other providers.
- Send a Summary of Care Document/care summary to the JHIE community, where other providers caring for your patient can view information without having to call your office for the information or repeat tests on your patient.
- Query the JHIE community health record right from the patient's chart in your EHR to understand who else is caring for your patient and what information they have made available for you to better care for your patient.
- Coordinate care by receiving notifications and care summaries when your patients are discharged from the hospital, helping you to meet CMS requirements for transitions of care.

Visit our [website](#) for an up-to-date list of JHIE participants!

To join JHIE, contact info@jhie.org.

[Join Our Mailing List!](#)

JHIE by the Numbers

As Southern Oregon's health information exchange, we aim to have all hospitals, clinics and health care providers in the region exchanging information in a secure and standardized manner. Our mission is to facilitate patient-centered care through a community-driven and provider-led collaboration that promotes better health and provides value through secure and trusted patient information sharing.

Hospitals, independent physician associations (IPA), clinics, and Continuous Care Organizations (CCO) participate in the JHIE, which is growing rapidly in enrollment and adoption.

From Jan. 1 through the end of April 2015:

162 clinics/practices enrolled
610 providers enrolled
7 clinics/practices are currently in the enrollment or training process

If you wish to join JHIE or work with a practice that you would like to enroll in JHIE, contact info@jhie.org or call, toll-free 1-855-290-JHIE (5443).

Quick Links

[Enroll in JHIE](#)

[Visit Our Website](#)

[Contact Us](#)

[Past Issues](#)

Share Your Success!

JHIE is already helping providers save time and provide more efficient care.

Do you have a story that demonstrates the benefits of health information exchange?

Have you been able to streamline a process or provide a better patient experience?

- Communicate via secure messaging with other providers in the JHIE network as well as those in other "Trusted" Direct messaging networks.

What you get when you connect your EHR with JHIE

JHIE can work with your EHR vendor on a bundled interface that includes clinical results, summary document exchange and sign-on from an EHR.

Results Delivery - A direct interface with your EHR allows JHIE to deliver results and reports directly into your electronic record. With the JHIE interface you get a direct data feed from all data senders participating with JHIE, including participating hospitals and other providers. In most cases, your EHR vendor can also match the data coming from JHIE with the patient in your EHR for speedier charting.

Summary Document Exchange - Your EHR may also support your ability to generate and send a summary record or Continuity of Care Document (CCD) to JHIE so that other providers can understand the problems and allergies your patients have and the medications you have prescribed.

Single Sign-On from EHR - For those whose EHRs are capable of launching JHIE applications within their clinical systems, JHIE can be accessed directly from your EHR. That means you never have to leave your EHR. When you or your staff are reviewing a patient's chart, you can launch the JHIE application to view the patient's history in the community health record. You may also "download" a summary document that includes the information you want to bring into your EHR (e.g., lab results, radiology reports, etc.).

Requirements for connectivity

JHIE can interface to any EHR product that is capable of connecting via a web-service interface using HL7 (health level 7) standard language. Ask your EHR vendor if they have this capability. You and/or your vendor may contact JHIE to further discuss these requirements.

Connect your EHR with JHIE today

You must enroll in JHIE.* Next, you will work with the JHIE implementation team to complete a practice planner (with your EHR vendor) that determines what health information you will be receiving from JHIE and how you will be sending CCDs to JHIE. JHIE will then work with you and your vendor to implement the interface, test the single sign-on, and validate the integrity of the data going into and coming from your EHR.

Contact JHIE at info@jhie.org or (855)-290-JHIE (5443) for more information about connecting with JHIE and working with your EHR vendor.

* To enroll in JHIE, fill out an enrollment form at <http://jhie.org/for-providers/forms/>.

Let us know about it! You and your practice could be featured in an upcoming newsletter.

Simply email us at info@jhie.org. We will be happy to share and celebrate your success!



Sign Up for Refresher Training

JHIE provides refresher training to its enrolled participants due to any reason, such as staff turnover or increased usage.

The training allows the staff to become proficient with the software, which ultimately will provide them with the maximum benefits of the exchange.

If you wish to schedule training, contact info@jhie.org or call, toll-free, 1-855-290-JHIE (5443).

New Address

JHIE has a new office!
1175 East Main Street
Suite 1-A
Medford, OR 97504

[Forward this email](#)



This email was sent to leslie@aim2bbest.com by info@jhie.org | [Update Profile/Email Address](#) | Rapid removal with [SafeUnsubscribe™](#) | [Privacy Policy](#).



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