



Welcome to *The Exchange*!

The **Jefferson Health Information Network** (JHIE) team has created this newsletter to provide you with up-to-date information highlighting ways our community is harnessing technology to improve the cost, quality and efficiency of health care across Jackson, Josephine and Klamath Counties.

Each newsletter will bring you articles on a variety of topics, ranging from relevant health IT news and best practices to JHIE services and user tips. *The Exchange* is also the place to learn about the growing JHIE network of health care providers and clinicians who are participating in JHIE as well as their success stories in effectively using JHIE to improve patient care and the efficiency of their practice.

We hope you find this newsletter to be informative and helpful, and encourage you to share it with your friends and colleagues by using the link at the end of the newsletter.

Please give us your feedback on the newsletter and share your ideas for future issues by emailing info@jhie.org.

Yours in good health,

The JHIE Team

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What is JHIE?

What is Health Information Exchange and Makes JHIE Unique?

Health Information Exchanges (HIEs) are much talked about organizations in modern health care settings, where the need for better, faster and more complete information is driving reforms. Health care transformation is about more engaged patients, more informed clinicians and more efficient ways of maintaining health and managing disease. The Affordable Care Act makes these things essential in the form of new payment mechanisms.

What does that mean for you? It means that participating in an HIE is necessary to survive in a world where incentive payments, penalties and quality measures drive health care financing.

Why JHIE? Participating in JHIE means that you are joining a

Welcome

JHIE welcomes its current live practices!

- Advanced Pain Care
- Applewood Women's Clinic
- Ashland Ortho
- Clear Creek Family Practice
- The Children Clinic of Klamath
- Grants Pass Clinic
- Grants Pass Surgery Center
- Klamath Children's Clinic
- Klamath Heart Clinic
- Klamath Pulmonary & Critical Care
- Klamath Orthopedics and Sports Medicine
- Medford Medical Clinic
- Meducation
- Oregon Ear, Nose and Throat
- Peter Grant, MD
- Providence Medical Group - Eagle Point
- Providence Medical Group - Vascular & General Surgery
- Providence Medical Group - Cardiology
- Renal Care Consultants
- Rogue Valley Urology
- SkyLakes Adult Medicine
- Southern Oregon Cardiology
- Southern Oregon Neurological & Spine Associates
- Valley Immediate Care - Grants Pass Medical Office
- Valley Immediate Care - North Medford Medical Office
- Valley Immediate Care - South Medford Medical Office
- Valley Immediate Care - Valley Occupational Health Office

Visit our [website](http://www.jhie.org) for an up-to-date list of JHIE participants!

To join JHIE, contact info@jhie.org.

community of health care providers who *ARE* the HIE. *That's what makes JHIE different.* JHIE was founded by the healthcare providers of Jackson, Josephine and Klamath Counties after two years of planning and listening to the needs of the clinicians in the region.

JHIE's bylaws stipulate that the Board of Directors of JHIE be comprised of physicians representing private and public health care settings, behavioral health professionals, public health providers, consumers, continuous care organizations (CCOs) and hospitals. All of these representatives have an equal voice in the decision-making of JHIE. Furthermore, JHIE is developing advisory committees comprised of patients, providers, and behavioral health professionals to provide input of JHIE data exchange policies, functionality and operations.

JHIE is unique to Oregon and was formed based on successful HIE models across the country. We look forward to your interest and participation in JHIE, whether as a user of our applications or as a member of a committee or even the Board of Directors. JHIE is for the community and led by the community to serve the population of Southern Oregon.

JHIE Services

Current JHIE Services Benefit Providers and Patients Additional Services Slated for Late 2013

Providers participating in JHIE currently benefit from two key services that help them provide better care while saving time and costs, and additional services are scheduled to begin later this year.

JHIE has offered the [Provider to Provider Referral System](#) and [Provider to Provider Secure Messaging](#) to its participating providers since January 2013.

The Provider to Provider Referral System is a secure and convenient way to send, receive, manage and follow up on patient referrals.

"Providers and clinic staff find that making a referral is easy with JHIE," Paula A. Weldon, JHIE Project Manager, said. "By using the directory, contacting colleagues is quick, and the system allows them to track the referral status as well as appointment dates and times."

When providers request consults or transition a patient to other providers in the community, JHIE's Provider to Provider Secure Messaging makes the process more efficient. The messaging is a secure e-mail service that is specifically designed for the exchange of electronic personal health information (ePHI) between physicians, nurse practitioners, physician assistants, and other health care providers. The service improves patient care and facilitates care coordination. Additionally, these services help eligible providers meet stages 2 and 3 meaningful use goals in order to secure future CMS incentive payments.

More Services in 2013

According to Weldon, JHIE will offer several additional services before the end of the year, including:

- Consolidated Clinical Inbox for management or clinical results from JHIE participating hospitals that are not already interfaced with the electronic health record (EHR).
- Connecting with the State's CareAccord program, which allows for secure messaging with providers who do not participate in JHIE.
- Single source interface between the provider's EHR and JHIE, allowing for clinical reports and results, and



Quick Links

[Enroll in JHIE](#)

[Visit Our Website](#)

[Contact Us](#)

[Past Issues](#)

Share Your Success!

As you read in the Grants Pass article, JHIE is already helping providers save time and provide more efficient care.

Do you have a story that demonstrates the benefits of health information exchange?

Have you been able to streamline a process or provide a better patient experience?

Let us know about it! You and your practice could be featured in an upcoming newsletter.

Simply email us at info@jhie.org. We will be happy to share and celebrate your success!



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participating hospitals, labs and diagnostic facilities to be delivered to the EHR via a single interface - saving the cost of multiple interfaces and supporting meaningful use reporting requirements.

Coming in 2014

- Data sharing from practice/clinic EHRs via JHIE to other providers caring for your patients.
- Community Health Record that affords authorized providers the ability to search a patient's health information, and presents them with a consolidated, standardized and configurable view of the patient's:

1. Results and reports from hospital participants
2. Care summaries from other doctor's EHRs

"JHIE is actively working to bring these services online and provide greater resources and opportunities for providers to reach their goals of greater efficiency and enhanced quality of care," Weldon said.

Provider News

Grants Pass Surgery Center Saves Time with JHIE Offers Demonstrations in GP Area

Since its opening in 1998, Grants Pass Surgery Center (GPSC) has performed over 50,000 procedures on patients in the Grants Pass area. Operating as an outpatient surgery center, Grants Pass Surgery Center does not employ in-house providers but rather houses providers from multiple clinics in the area who perform surgeries on-site.

Even though GPSC has an electronic medical record (EMR) system, the center had received all referrals via mail or fax. After participating in JHIE, GPSC now estimates a savings of 3 to 4 hours per day of staff time from the JHIE Referrals applications.

Since enrolling, Mike Moline, a member of GPSC's management team, has become a JHIE champion. According to Mike, "This system streamlines several of our front office and medical records processes. It allows us to achieve seamless transfer of documents to and from our referring providers and virtually eliminates the need for a fax machine."

To ensure that all referrals and secure messages can come in through JHIE and further improve efficiency, GPSC is reaching out to multiple clinics that regularly send them referrals to encourage them to enroll in JHIE.

Because GPSC is so excited about the value of JHIE, the staff is offering to perform its own JHIE demonstrations with clinics in the Grants Pass area to show them how they can connect to GPSC and other clinicians in the area to share information.

Mike Moline is available to give lunch-time demonstrations to interested clinics and staff in the Grants Pass area. Please contact JHIE at info@jhie.org to schedule a time today!

For more information on the Grants Pass Surgery Center, visit their website at <http://www.gpsurgerycenter.com>.

Health IT News

U.S. Department of Health and Human Services Offers Data and Tools

The U.S. Department of Health and Human Services (HHS)

released data and tools that will help researchers and consumers take advantage of health information:

- The Centers for Medicare and Medicaid Services (CMS) [released selected hospital outpatient data](#) that includes estimates for average charges for 30 types of hospital outpatient procedures from hospitals across the country, such as clinic visits, echocardiograms, and endoscopies.
- CMS also released new data sets for the first time at the county level: one on [Medicare spending and utilization](#), and another on [Medicare beneficiaries with chronic conditions](#). Both data sets will enable researchers, data innovators and the public to better understand Medicare spending and service use. The data will also be available through an [interactive state level dashboard](#) that will allow users of any skill level to quickly access and use the data.
- ONC released data from the [Regional Extension Centers](#) about the different brands of EHR products used by 146,000 doctors by state, specialty, and each doctor's stage in meaningful use attestation.
- HHS is also co-sponsoring a national competition - known as a "code-a-palooza" - to design an innovative app or tool using Medicare data that primary care providers can use to help manage patient care.
- The Agency for Healthcare Research and Quality (AHRQ) is demonstrating the latest applications of its two powerful health databases: the Healthcare Cost and Utilization Project (HCUP) and the Medical Expenditure Panel Survey (MEPS). HCUP is the largest collection of longitudinal hospital care data in the U.S., representing 97 percent of all inpatient hospital discharges. MEPS is the most complete source of U.S. data on the cost and use of health care services and insurance coverage.
- ONC, in coordination with the Health Resources and Services Administration, selected the winners of the [Apps4TotsHealth Challenge](#), which was launched to help parents and caregivers of young children better manage their nutrition and physical activity.
- ONC also announced the launch of the Blue Button Co-Design Challenge, designed to spur the creation of new applications that will allow patients to better use their own health data to improve their own care.
- To view the entire HHS news release, click here: <http://www.hhs.gov/news/press/2013pres/06/20130603b.html>