



Season's Greetings!

At Jefferson Health Information Exchange (JHIE), we are very excited about the year ahead. We are hard at work on implementing new functions and services to better meet the needs of our users and participants. We know that data is the key to improving health care quality, efficiency and cost and we believe the innovations we will bring to our Southern Oregon community will have a significant impact on these areas. We will also provide services that help eligible providers meet their meaningful use Stage 2 requirements.

Over the next several issues of *The Exchange*, we will highlight what you can expect from JHIE in 2014. Here is a preview:

Patient Search - You will be able to access the most current information at the time and place of patient care. Users who have a clinical relationship with a patient will be able to query JHIE for test results, discharge summaries, clinical reports and more.

Clinical Alerts - Users will be able to set alerts to let them know when their patients are treated at the emergency department or are discharged from the hospital. The alerts will support care coordination and post-discharge follow up.

Electronic Health Record (EHR) Connectivity - JHIE will work with EHR vendors to deliver results from any of the participating data sources directly into a User's EHR. EHR connectivity also will include electronic orders and summary document exchange from the EHR.

Clinical Inbox - For those without an EHR or whose EHR is not yet interfaced with JHIE, the clinical inbox will be a one-stop resource where Users can view their patients' clinical results and reports from all participating data sources.

Phase II, which is JHIE's next round of enhanced functionality, promises to provide functions that will further enable patient-centered care in Southern Oregon, create efficiencies for providers and improve the health care of our community.

While we are hard at work building new features and functions, we continue to offer our current services - the JHIE Provider to Provider Referral System and Secure Messaging - that help providers securely communicate with one another to better coordinate patient care.

To take advantage of these benefits, join JHIE today and be the first to use Phase II functions when they become available. Simply contact our implementation team at info@jhie.org or <http://jhie.org/contact-us/> to join your colleagues who are already participating in JHIE.

Yours in good health,

The JHIE Team

Welcome



Current participating clinics and practices in JHIE include:

Jackson County

Advanced Pain Care
Allergy and Asthma Center-
Ashland Location
Allergy and Asthma Center-
Medford Location
Ashland Orthopedic Associates
Ashland Surgery Center
Bison Vision Center
Jefferson Neurology
Katherine Warner, PhD
Medford Medical Clinic
Medical Eye Center - Medford
Meducation
Oregon Ear Nose and Throat
Peter Grant, MD
Renal Care Consultants
Rogue Valley Manor
Rogue Valley Urology
Siskiyou Massage
Southern Oregon Cardiology
Southern Oregon Neurosurgical
Valley Immediate Care -
North Medford Medical
Valley Immediate Care -
South Medford Medical
Valley Immediate Care - Valley
Occupational Health

Josephine County

Allergy and Asthma Center-
Grants Pass Location
Ambulatory Foot Center
Clear Creek Family Practice
Grants Pass Clinic, LLP
Grants Pass Pediatric Dentistry
and Orthodontics
Grants Pass Podiatry
Grants Pass Surgery Center, LLC
Grants Pass Surgical Associates
LoveJoy Hospice

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Summit Convenes Regional Executives

On November 8, health care executives and clinician leaders met at the first Health Information Exchange Leadership Summit, an event that provided first-hand accounts of HIE success from national leaders and fostered meaningful dialogue regarding the emerging role of HIE in Southern Oregon's healthcare delivery system.

The event, sponsored by Jefferson Health Information Exchange (JHIE), identified how health information exchange can enhance patient care and quality by providing the right information at the right time, wherever the patient seeks care.

"The Summit successfully brought together the region's executives to advance the collective understanding of health information exchange and how JHIE can support their organizations' quality, efficiency and cost improvement initiatives," said Richard Bodager, CPA, FACMPE, Jefferson Health Information Exchange Board Chair.

More than 50 health care leaders from Jackson, Josephine and Klamath Counties attended the event and engaged in the dialogue. Joseph H. Schneider, MD, MBA, FAAP, Vice President, Chief Medical Information Officer and Medical Director of Clinical Information, Baylor Health Care System, Dallas/Fort Worth, provided the keynote address. Dr. Schneider shared how Baylor's nationally recognized model for integrated health care is using data and technology through HIE to improve patient care, measure quality and negotiate new payment models that focus on high value health care.

"Dr. Schneider's remarks showcased the exciting possibilities JHIE offers in supporting health care providers, hospitals and patients in our region," stated Gina Bianco, JHIE's Acting Director.

Bodager and Bianco provided an overview of the current and future functions and benefits of JHIE and participants were engaged in a discussion about how health information exchange can improve health care quality, improve health care efficiencies and maintain health care costs.

Provider News

Bridging the Divide Between Physical and Behavioral Health through JHIE

According to a post that appeared on the [Health IT Buzz](#)

Medical Eye Center - Grants Pass
Paragon Orthopedics
Valley Immediate Care - Grants Pass
Medical Office
Women's Health Center

Klamath County

Allergy and Asthma Center-
Klamath Falls Location
Applewood Women's Clinic
Basin Immediate Care
Heartfelt Obstetrics and
Gynecology Clinic
Klamath Heart Clinic
Klamath Open Door
Klamath Orthopedics and
Sports Medicine
Klamath Pulmonary & Critical Care
Sky Lakes Adult Medicine
The Children Clinic of Klamath

Visit our [website](#) for an up-to-date list of JHIE participants!

To join JHIE, contact info@jhie.org.

Join Our Mailing List!

JHIE Helpful Hints

Instant Gratification - Discover the Benefits of Immediate Notifications

Did you know that the Jefferson Health Information Exchange (JHIE) system allows for email notifications when a new referral or Direct message is received in your JHIE in-box?

Setting up email notifications allows you to leave the JHIE platform without worrying about missing a referral or secure message. Follow the instructions below to set up email notifications for referral notifications and Direct messages.

For referrals

- Go to the upper left hand side of the JHIE iNexx dashboard and click on the Referrals icon.
- Click on the Preferences tab.
- The Preferences box will appear.
- Check the Send Email Notifications checkbox to receive notifications and enter an email address in the box directly below.
- To enter multiple email addresses, use the same box and separate each email address with a comma (,).

For Direct secure messages

- Navigate to the Preference wheel in the upper right hand corner of your JHIE iNexx dashboard.

Blog, a service of HHS's Office of the National Coordinator for Health Information Technology (ONC), research has found that mental illness frequently coincides with general medical illnesses such as: heart disease, cancers, diabetes, and neurological illnesses. The post advocates that coordination of behavioral health care and general health care through HIE is vital to improving health outcomes.

In July, a clinician representing this key component of the health care spectrum joined JHIE. Katherine Warner, Ph.D., a licensed psychologist, became the first behavioral health provider to join the JHIE community.

"I joined because I saw JHIE as a significant source for referrals and an easier, more efficient way to communicate with physicians, particularly with sharing completed evaluations," she said.

She envisions using JHIE to coordinate care for several situations, including mental health treatment and therapy, therapy for individuals with chronic pain who are utilizing both monitored medications and therapy to address pain issues in a healthier manner, and treatment for clients who have an addiction history and are prescribed pain medications.

"I plan on using the system to coordinate care for both testing clients and ongoing therapy/treatment clients with medical providers that would include an individual's PCP, specialists and/or psychiatrists," Dr. Warner noted.

Since Dr. Warner has joined JHIE, other behavioral health providers also have enrolled or are in the process of enrolling in JHIE, including Addictions Recovery Center.

JHIE also has formed a multi-disciplinary behavioral health workgroup, chaired by Ed Smith Burns, deputy director of Addictions Recovery Center and member of the JHIE Board of Directors, to explore opportunities for data exchange and care coordination across the physical and behavioral health care delivery systems. To learn more, email us at info@JHIE.org.

- Select the Apps tab.
- Click on the circular preference wheel to the right of Direct.
- The Direct Preferences box will pop up on your screen, allowing you to enter personal or work email addresses for any/all users set up on the JHIE platform.
- The next time a Direct message is received, the corresponding users with email addresses entered in Direct Preferences will receive an email notification to their personal or work email inbox, notifying them that they have received a new Direct message.

If you have questions related to setting up your email notifications in JHIE, please contact the JHIE team at info@jhie.org or call, toll-free, 1-855-290-5443.

Quick Links

[Enroll in JHIE](#)

[Visit Our Website](#)

[Contact Us](#)

[Past Issues](#)

Share Your Success!

JHIE is already helping providers save time and provide more efficient care.

Do you have a story that demonstrates the benefits of health information exchange?

Have you been able to streamline a process or provide a better patient experience?

Let us know about it! You and your practice could be featured in an upcoming newsletter.

Simply email us at info@jhie.org. We will be happy to share and celebrate your success!

